Wright's Beach Boat Launch Padlock Q&A

What code do I use to unlock the boat launch gate?

If you are a BLPA member or Seasonal Boat Launch member you may use the pin code on your membership card to open the lock. If you did not request a pin code at the time you signed up for membership, you may request a code at any time by emailing <u>Blaisdell.Lake.NH@gmail.com</u>.

If you are not a BLPA member or Seasonal Boat Launch member and would like to launch a boat using the Wright's Beach boat launch, please go to BLPOA.org, click on the Boat Launch tab, and submit the online form, indicating what day and time you would like to launch. A Weed Watch volunteer will be available at that day and time to check your boat for invasive species prior to your launch, after which you will receive a temporary code you can use to unlock and lock the gate behind you at the end of your stay.

If you would like to request immediate access please call or text the Weed Watch volunteer on duty at (781) 281-9980.

Do I need a pin code?

Pin codes allow BLPA members and Seasonal Boat Launch members to open the boat launch gate at Wright's Beach. You only need to do this if you plan to access the Wright's Beach boat launch throughout the boating season. If you are a BLPA member and plan to use Wright's Beach for swimming, you can go through the smaller gate and do not need a code.

Members of the public: as always, a Weed Watch volunteer will be available to check your boat for invasive species prior to your launch, after which you will receive a code you can use to leave at the end of your stay. Please sign up to launch your boat via the Boat Launch tab of the BLPOA.org website.

What if I forget my pin code?

If you requested a pin code on your annual membership form, it will be written on your laminated membership card. If you lost the card or received your pin code after the fact, please contact <u>Blaisdell.Lake.NH@gmail.com</u> and your pin code will be sent to you via the email we have on file for your property.

What if I didn't request a pin code at first but now want one?

If you are a BLPA member and decide after the fact that you want a pin code, please contact Blaisdell.Lake.NH@gmail.com. A code will be created and sent to you via the email we have on file for your property.

How do I use my pin code?

- 1) Press any button on the keypad to wake up the device
- 2) Press your pin code, followed by the Unlock icon (bottom right)
- 3) The light will flash green twice with four short tones once it is unlocked
- 4) Pull on the shackle to open

How often can I use my pin code?

BLPA members and Seasonal Boat Launch members have Permanent pin codes, which means they can be used at any time throughout the year, as many times as you need.

What do I do if the lock isn't working?

There are various reasons why the lock may not work from an unauthorized code, to a security lockout (in the case that too many incorrect passcode attempts have been made), to a dead battery. Please refer to the Audio and LED indications page of the instructions in the beach mailbox to determine the issue. If it is something that cannot be resolved, please call or text the Weed Watch volunteer on duty at (781) 281-9980.

What do I do if the lock is missing?

Please notify the BLPA immediately by emailing <u>Blaisdell.Lake.NH@gmail.com</u> or calling/texting the Weed Watch volunteer on duty at (781) 281-9980.

What does it mean if the lock beeps at me?

There are various reasons why the lock may beep. It could indicate that an unauthorized code has been entered, that something is obstructing the shackle, that a security lockout has occurred after too many incorrect pin code attempts, or that the battery is low. Please refer to the Audio and LED indications page of the instructions in the beach mailbox to determine the issue. If it is something that cannot be resolved, please call or text the Weed Watch volunteer on duty at (781) 281-9980.

What do I do if family members visit me and need boat ramp access?

Family members who are visiting BLPA members on the lake - and who plan to launch a boat via the Wright's Beach boat launch - may use the BLPA member's personal pin code. As members of the BLPA, we trust that you will ensure your family members are washing their boats prior to launch according to the Weed Watch procedures.

What do I do if I rent my home?

If you rent your home and are a BLPA member, please do NOT share your personal access code with your renters. Please direct them to the BLPOA.org website and have them sign up to launch their boat via the Boat Launch tab. This will ensure that all boats that have been used at other lakes are being washed prior to launch, and are not bringing invasive plants to the lake.

If you are not a BLPA member: please also direct your renters to the BLPOA.org website and have them sign up to launch their boat via the Boat Launch tab.

What do I do if I see the gate unlocked?

If at any time you see the gate unlocked and no one is actively launching a boat, please close the shackle on the lock. It should automatically lock once the shackle is closed.

What do I do if I forget to lock the gate behind me?

If you forget to lock the gate and you are still in the area, please go back and lock the gate. If you have left the Blaisdell Lake area, please email us at <u>Blaisdell.Lake.NH@gmail.com</u> or call/text the Weed Watch volunteer on duty at (781) 281-9980.

What do I do if someone asks me to hold open the gate for them?

If you know the person is a BLPA member or Seasonal Boat Launch member you may keep the gate open for their convenience. If the person is not a member, please close the gate behind you and make sure they contact the Weed Watch volunteer on duty so that their boat can be checked for invasive plants and animals prior to launching their boat. The BLPA will periodically check a digital log of who has accessed the gate lock and when to ensure it is being used properly and that non-member boats are being inspected prior to launch.

What do I do if someone asks me for my pin code?

Please do not share your pin code. Any BLPA member or Seasonal Boat Launch member can easily obtain a code by contacting us at <u>Blaisdell.Lake.NH@gmail.com</u>. The general public is able to access the boat launch by signing up to do so at BLPOA.org or by calling/texting the Weed Watch volunteer on duty. The BLPA conducts boat inspections at Wright's Beach in order to protect the water quality and keep invasive plants out of the lake.

What are my responsibilities for having a pin code?

It is expected that BLPA members and Seasonal Boat Launch members:

- Do not share their personal code with anyone else, including neighbors, renters, etc.
- Do not remove the lock from the beach
- Do not willfully damage the lock
- Do not misuse the boat launch access
- Abide by the Weed Watch rules to avoid bringing harmful invasive species to the lake
- Make sure friends/family who visit and launch a boat from Wright's Beach will abide by the Weed Watch rules to avoid bringing harmful invasive species to the lake
- Lock the gate behind you every time you open it with your personal code
- Report any lock issues (misuse, damage, technical issues) to the BLPA Board immediately
- Notify the BLPA if you believe an unauthorized person is using your personal code so your code can be cancelled and you can be issued a new personal code
- If you sell your home on the lake during the 2021 Summer season please notify the BLPA Board so your personal code can be deactivated

What do I do if I don't have a pin code but need to open the gate?

Please schedule a boat launch via the Boat Launch tab of the BLPOA.org website. Alternatively, you can contact the Weed Watch volunteer on duty by calling or texting (781) 281-9980.

What do I do if I sell my house and move?

If you sell your home, please email us at <u>Blaisdell.Lake.NH@gmail.com</u> to let us know so we can disable your personal pin code. Please inform the new property owners that they can sign up for a BLPA membership and receive boat launch access through that membership.